John L. Carter President and COO, Nationwide Financial



John L. Carter brings more than 30 years of financial services industry experience to his role as President and Chief Operating Officer of Nationwide Financial.

Carter joined Nationwide in 2005 as president of the Nationwide Financial Sales and Distribution organization, where he was responsible for the wholesale strategy and distribution of private sector retirement plans, life insurance, annuities, specialty

markets, and mutual funds through banks, independent broker dealers, regional firms, and wirehouses. Through his leadership, Carter successfully implemented process improvements and distribution alignments to address unmet customer needs and improve the customer experience.

Carter became president of the Nationwide Retirement Plans business in 2013. Under his tenure, Retirement Plans' assets increased 75% from \$80 billion to approximately \$140 billion, sales grew by an average of \$800 million per year to \$14 billion, and Nationwide increased the number of members served by more than half a million participants.

Prior to joining Nationwide, Carter was responsible for wealth management and managed accounts distribution through all channels, and oversaw the sales of mutual funds, variable annuities, and managed accounts at Prudential Financial. Carter also held executive positions with UBS and the former Kidder Peabody.

Carter's advocacy for the retirement security of America extends to his board work with leading industry organizations. He is a trustee and board member of Employee Benefit Research Institute and a board member for the American Council of Life Insurers (ACLI). He also previously served as the chair of the executive committee of the Insured Retirement Institute. In 2016, Carter joined the Board of Directors of the Columbus Chamber of Commerce. He frequently travels to Washington, D.C. to lend a voice to regulatory and industry conversations impacting retirement planning.

Carter holds a Bachelor of Science degree in business administration/finance from the University of Missouri.

